

PRODUCT DIFFERENTIATORS

“Our goal at Identity Automation is simple – provide extraordinary customer service as we meet our customer’s technology needs. We accomplish this by providing information and resources that free our customers up to address the core goals of their business and by partnering with organizations

General

Lower Software Costs	Our software costs are based on FTE regardless of vertical. Our list price is \$6/FTE for each module and adapter. Bundle pricing and special discounts are applicable.
Reduced Implementation Times	Our average project implementation is four weeks.
Managed Services Contract Options	We offer an annual support contract where we proactively monitor your solution, as well as perform upgrades, support and update logic.
FREE Training	We offer free on-demand training to our customers.
Platform Agnostic UI	Our user interface looks the same regardless of browser or operating system platform. We also offer a mobile UI that supports Android, iPhone, Blackberry and Windows phones.
Multiple Delivery Options	Our products can be installed on-premise or can be SaaS delivered.
Complete Web Services API	Our UI communicates with our back-end systems via well documented API calls. Other systems (e.g. Sharepoint, Lotus Notes, ASP, PHP, etc) can leverage these API calls for complete integration.
Simple Infrastructure Requirements	Our products are installed as a soft appliance (virtual or physical). We then point to your existing directory (e.g. Active Directory or eDirectory) for authentication and authorization.
Immutable Audit Logs	Our products can record all activity to a central vault that allows us to apply a “digital fingerprint” to each record to prevent manipulation and guarantee security.

IDENTITY AND DATA SYNCHRONIZATION EXPERTS

We are experts at providing our customers with the solutions they require to meet their Identity Management and Data Integration needs.

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IDENTITY, DATA AND ACCESS MANAGEMENT SPECIALISTS

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Data Synchronization System

Multi-Purpose Engine	DSS Synchronizes any type of data which allows us to support multiple solution types such as EAI, ETL, IAM and more.
Manage Remote Hosts	DSS can manage remote file systems and execute commands on remote hosts.
Data Management	DSS can perform data management tasks such as data cleansing, data mining, data reporting and data migration.
Many-to-Many System Synchronization Capabilities	DSS can use a single Action Set to pull data from one or multiple systems and then write to one or multiple systems. We do not have a 1-to-1 system limitation.
Multi-System Reporting	Our reporting engine can report on data from any DSS-connected system including files, databases, directories, remote hosts, web services and more.
Adapters for Internal and Cloud Systems	DSS provides adapters that can connect to just about any internal or cloud-based system. We also have a growing library of system specific adapters that make deployment even faster.
Simple Action Builder	DSS uses a drag-and-drop approach for building logic (Action Sets). You simply select an action from a library of available actions, drag it on to your action set desktop and then fill out the action's properties. There is no programming or scripting language to learn.
Multiple Trigger Methods	Action Sets can be executed manually (batch operations), on a schedule or via a REST API call.
Constant Environment Validation	DSS can inform you when objects are out-of-sync, objects are misplaced, objects are orphaned, data is missing, systems are down and much, much more.
Multiple Logging, Reporting and Notification Options	DSS has actions that support sending emails, writing to syslog, writing to audit logs, sending text messages and more.
Easy 3rd Party System Integration	DSS is able to integrate with other products (e.g help-desk, SEIM, IAM etc) with the provided actions

Access Request Management System

Account Management Module	
Custom Delegation Definitions	Administrators can define Custom Delegations where the delegates, the target objects and the actions are all unique to the definition. An example is to allow managers to change passwords and enable/disable accounts for their direct reports.
Dynamic Delegation Criteria	The criteria for defining target objects can dynamically include attributes of the authenticated user. For example, you can build a criteria that says show all users whose location equals the location of the currently authenticated user.
Delegation Without Escalated Privileges	No privileges need to be configured in the directory to allow delegation of any kind.
Change Passwords Across All Connected Systems	We support password synchronization as well as immediate changes to passwords across multiple systems without synchronization.
Edit Profile and Enable/Disable/Unlock Accounts Across Multiple Systems	All Account Management actions can use "Alternate Actions" to integrate with DSS. This allows customers to fully customize their systems to update accounts across systems and include any logging or notifications they desire.

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Access Request Management System

Group Management Module	
Delegate Group Management	Group managers can be anyone in the organization and only have visibility to groups they own or co-own.
Delegation Without Escalated Privileges	No privileges need to be configured in the directory to allow delegation of any kind.
Manager and Help-Desk Delegation	Managers of group managers and the help-desk can also be granted permissions to manage groups.
Dynamic and Static Group Membership Criteria	ARMS supports building a criteria for membership based on dynamic inclusions, dynamic exclusions, static inclusions and static exclusions. The dynamic criteria are LDAP filters.
Manage Groups Across Systems	All Group Management actions can use "Alternate Actions" to integrate with DSS. This allows customers to fully customize which systems to update and perform any logging or notifications desired.
Sponsorship Module	
Delegate Account Provisioning	Sponsors can be anyone in the organization. Sponsors can be granted privileges to create, transfer, re-attest, expire and delete their sponsored accounts. Required expiration dates ensure lifecycle management.
Delegation Without Escalated Privileges	No privileges need to be configured in the directory to allow delegation of any kind.
Manager and Help-Desk Delegation	Managers of group managers and the help-desk can also be granted permissions to manage sponsored accounts.
Sponsors Do Not Need To Understand Infrastructure	Sponsors only need to enter data that would normally be entered in a business system such as name, department, etc. ARMS and DSS will then properly place users in the correct context, properly name the account and then send the Sponsor the new login information.
Manage Accounts Across Connected Systems	All Sponsorship actions can use "Alternate Actions" to integrate with DSS. This allows customers to fully customize which systems to update and include any logging or notifications that are desired.
Account Re-Attestation	Sponsored accounts must have an expiration date assigned. Sponsors are notified when the expiration date is near. If accounts are not re-attested they will automatically be de-provisioned. Account can be re-attested at any time to extend and re-enable the account.
Workflow Module	
Supports Multiple Request Types	Requests can be single-request binding (e.g. system access request), multi-request binding (e.g. new hardware request) or multi-request non-binding (e.g. vacation request)
Dashboard Shows Current State of Resources	Dashboard is visible to end-users, managers and help-desk.
Manager and Help-Desk Delegation	Managers and the help-desk personnel can view dashboard, make requests, make approvals and re-attestations
Submit Multiple Requests At One Time	Requestors can select multiple roles and resources at once and submit them with a single click.

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Access Request Management System

Workflow Module (Continued ...)

Submit Multiple Approvals At One Time	Approvers can select multiple requests at once and approve or deny with a single click.
Re-Attestation For Resources and Roles	Resources and roles can have an expiration assigned. This allows the resource/role owner to re-attest or expire (revoke) the resource after a period of time.
Privileged User Management	Using workflow with expiration, users can be granted escalated privileges in any connected system for the period of time to perform tasks requiring those privileges. The escalated privileges are then removed automatically. Expiration can be measured in minutes, hours, days, weeks, months or years.
Document Attachments	Workflows support document attachments for approval collateral.
Resources and Role Visibility Can Be Restricted	ACLs can be assigned to individual resources and roles or to an entire category.
Workflow Definitions Are Separate From Resource/ Role Definitions	Workflow definitions can be used by multiple resource/role definitions.
Flexible Workflow Forms	Forms are optional. Each workflow definition can support multiple form definitions. Form fields can be text, multi-line text, select, checkbox and date.

BENEFITS

- Compliance assurance
- Process efficiency / automation
- Improved service levels
- Cost reduction
- Reduced risk

OUR VALUES

- Trustworthiness
- Respect
- Stewardship
- Perspective
- Service

DIFFERENTIATORS

- Rapid Implementation
- Rapid ROI
- Simple to use
- Affordable



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